



**CITY OF
MILWAUKEE PUBLIC LIBRARY
BOARD OF TRUSTEES
REGULAR MEETING
AGENDA
Tuesday January 20, 2009
8:15 a.m.
Central Library Meeting Room 1
814 W. Wisconsin Ave.**

PUBLIC COMMENT

APPROVAL OF MINUTES

ACTION Attachment A
Page 3

OLD BUSINESS

1. **Media Holds Update.** Library Director Paula Kiely will seek approval of the compromise media holds service policy.

ACTION Attachment B
Page 13

2. **Media Room.** Library Administration will share plans to move forward with renovation of the Media Room.

INFORMATION

3. **Educational Campaign for Fine Increase.** Marketing and Public Relations Officer Sandy Rusch Walton will review the new education campaign.

INFORMATION

4. **Gift Policy Update.** Central Library & Special Projects Director Joan Johnson will provide an update on the implementation of the new gift policy.

INFORMATION

5. **2010 Budget.** Library Administration will provide an update on activities related to the 2010 budget.

INFORMATION

6. **Villard Square Update.** Director Paula Kiely will provide and update on this library project.

INFORMATION Attachment C
Page 14

COMMITTEE REPORTS

- 7. **Finance & Personnel Committee.** Report out from the January 20, 2009 meeting on the review of the performance of the MPL Trust Fund investments, the 2008 spending report, and internal accounting.

ACTION Attachment D
Page 15

- 8. **Bylaws Committee.** The committee will report out from the January 9, 2009 Bylaws Committee meeting.

INFORMATION

NEW BUSINESS

- 9. **“The Bookworm” Loan.** Director Paula Kiely will seek approval to loan the Carl Spitzweg painting to the Grohmann Museum.

ACTION Attachment E
Page 20

- 10. **The Language of Conservation: National Replication Project.** Central Library & Special Projects Director Joan Johnson will provide an overview of a new partnership project between the Library, the Milwaukee County Zoo and Poets House.

INFORMATION

- 11. **CountyCat Features.** Technical Services Manager Bruce Gay will demonstrate several new features of the library’s catalog including e-commerce and managing your account.

INFORMATION

ADMINISTRATIVE REPORTS

- 12. **Personnel Actions.** Library administration reports the personnel activity for the month.

INFORMATION Attachment F
Page 22

- 13. **Financial Report.** The December financial report will be presented in March when all 2008 activity is finalized. Library administration reports the financial activity for the month:

U. S. Bank Certificate of Deposit #486032800 dated 12/03/08 and maturing 01/02/09 at a rate of 0.85%.....\$270,000.

INFORMATION

- 14. **Library Director’s Reports.**

INFORMATION Attachment G
Page 24

ADDITIONAL NEW BUSINESS

REMINDER: *Next scheduled meetings are:*

***February 17 – Central Library Meeting Room 1 – 8:15 a.m.
March 17 – Central Library Meeting Room 1 – 8:15 a.m.***

ADJOURNMENT

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities. Make requests to the Library Director’s Office at (414)286-3021, 286-2794 (FAX), 286-3062 (TDD), or Central Library, 814 W. Wisconsin Ave., Milwaukee, WI 53233 Attn: Accommodation Request.

**MILWAUKEE PUBLIC LIBRARY
BOARD OF TRUSTEES
REGULAR MEETING
MINUTES
Wednesday December 17, 2008
Central Library Meeting Room 1
814 W. Wisconsin Ave.**

PRESENT: Ald.Milele Coggs, Sharon Cook, John Gurda, Ald. Ashanti Hamilton, Art Harrington, Ald. Nik Kovac, Joan Prince, David Riemer, Kathy Williams, Paula Kiely

EXCUSED: Dir. Charlene Hardin, Marty Schreiber

STAFF Bruce Gay, Joan Johnson, Sandra Melcher, Taj Schoening, Crystal Sura,
PRESENT: Paul Wilant

OTHERS Amy Hefter, Legislative Reference Bureau
PRESENT: Jake Miller, Budget and Policy Division
Leslie Silletti, Mayor's Office

President David Riemer called the meeting of the Milwaukee Public Library Board of Trustees to order at 8:21 a.m. on December 17, 2008 with a quorum present. Art Harrington left at 8:30 a.m., Joan Prince left at 9:20 a.m., John Gurda and Sharon Cook left at 9:55 a.m. A quorum was maintained throughout the meeting.

Agenda items were taken out of order; however, these minutes are presented in numerical sequence.

PUBLIC COMMENT None.

APPROVAL OF MINUTES Trustee Prince moved and Trustee Harrington seconded a motion to approve the November 20, 2008 meeting minutes, shown as attachment A of the agenda packet.

Motion passed.

OLD BUSINESS

1. **Overdue Fines.** Director Kiely referred to the memo, Book Return and Overdue Fines, dated December 8, 2008, attachment B, page 16 of the agenda. Ms. Kiely explained that the main purpose of fines is to encourage patrons to return their materials to the library in a timely fashion. In addition, overdue fines contribute to library revenue. Library administration asks the Board for approval to increase overdue fines for general materials to 15 cents per day (from 10 cents) with a maximum fee of \$5.00 effective May 4, 2009. The Library will conduct an education campaign to encourage the more timely return of materials. Trustee Prince asked what information was guiding the decision and commented that an education campaign may be more effective if focused in the areas of the community where it is going to make a difference. Trustee Gurda asked how much revenue is received from fines. Ms. Kiely stated that the City's Budget Office estimated an increase of \$50,000 annually. Trustee Hamilton stated that it is a positive step in taking an active role in finding revenue resources. Trustee Gurda stated that this is not a

1. **Overdue Fines.** (continued)

good time to raise fines after cutting library hours. Trustee Williams stated that the campaign could coincide with the new library card and promote responsible use of the library and its materials. Discussion ensued. Trustee Prince moved and Trustee Cook seconded a motion to approve an increase in overdue fines for general materials to 15 cents. The motion carried favorably by a vote of seven to one.

Motion passed.

2. **Media Holds Update.** Ms. Kiely stated that the media holds policy was revisited at the November 20, 2008 meeting. At that time, the Board agreed to further the negotiations of partially restoring the media holds service at Central Library and four neighborhood libraries. A memo presenting the proposal was sent to Milwaukee County Federated Library System (MCFLS) Board President Paul Ziehler. The proposal was discussed at the MCFLS Board meeting on December 15, 2008 with no action taken. The MCFLS member Directors will review the proposal with their respective library boards and the item will be further discussed at the January MCFLS Board meeting with action likely. A copy of the memo, Proposal to Reinstate Media Holds at Milwaukee Public Library, dated December 8, 2008 is attached at the end of these minutes.

Informational item.

NEW BUSINESS

3. **Resolution Honoring Kathy Williams for her Service on Library Board.** President David Riemer presented a resolution of appreciation to Trustee Williams. Ms. Williams commented that it was her privilege to serve on the Board along with the other devoted members and dedicated library staff. Trustee Cook moved and Trustee Prince seconded a motion to approve the resolution. Mayor Tom Barrett was also present and offered his congratulations.

Motion passed.

4. **ICMA – Public Library Innovation Grant.** Library Director Paula Kiely sought approval to apply for and accept \$60,000 in grant funds from the International / City / County Management Association and provided an update on other recent grant activity. Trustee Cook moved and Trustee Gurda seconded a motion to apply and accept the ICMA grant.

Motion passed.

5. **MPL Finance & Personnel Committee.** Chair David Riemer reported out from the December 17, 2008 MPL Finance & Personnel Committee. The Committee discussed and voted unanimously to approve a contract award to Valerie Reinke, for \$40,000 to develop an evaluation tool for the Ready to Read with Books2Go/Libros Para Llevar program. The contract will be funded by the Milwaukee Public Library Foundation. Trustee Cook moved and Trustee Harrington seconded a motion to award the contract, as recommended by the MPL Finance & Personnel Committee, to Valerie Reinke. The Board agreed on a suggestion made by Trustee Harrington to send a letter of appreciation to the MPL Foundation.

Motion passed.

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6. **MPL Bylaws Committee.** Chair Joan Prince referred to item five in the November 20, 2008 minutes, attachment A of the agenda. Trustee Prince reported that the Bylaws Committee has met twice. The guiding principles in the bylaws revision are: to understand that the bylaws are a legal document to guide the board in what they do for the library; to review with the purpose of adding effectiveness and value; to update verbiage, committee names and titles; and to make informed additions by seeking legal opinions if necessary. Items to be reviewed by the Board include: process for changing bylaws; public comment guidelines; meeting via teleconference; voting via email; meeting 'schedule'; and discussion of non trustees on committees and subcommittees. The Board can expect a document for review next month with an accompanying letter that asks for submissions to be made in writing. Trustee Prince plans to discuss those submissions prior to the meeting to allow for a more focused review with the full Board. Ms. Prince stated that the Committee is on track to present a final document to the full Board at the regular March meeting. President Riemer encouraged trustees to contact Director Kiely or Chair Prince if they have ideas on bylaws changes.

Informational item.

7. **Plan for 2010 Budget.** President Riemer reported that he met with Common Council President Willie Hines, along with Director Kiely and Trustee Kovac, regarding the budget process. Ms. Kiely referred to the Library Budget 2010 Planner, attachment E, page 21 of the agenda. Library administration and the Board will continue discussion on the outlook for the budget. Ms. Kiely added that the message from the meeting was to rethink how the library delivers services. President Hines noted that the City's growth is over and the library is functioning on a system built during stronger economic times. Trustee Hamilton noted that it may be time to implement strategies from the MPL Strategic Plan and the MPL Facilities Plan, which may mean changing the library system to maintain services. Many of the ideas from those plans are creative ways for MPL to move toward twenty-first century literacy while maintaining efficiency and excellence. Trustee Coggs stated that the library needs to find a way for the citizens of Milwaukee to realize the library's value in the community and be advocates for our cause. Trustee Kovac mentioned the regional library and express center models and suggested that the Board give their opinions on those ideas. Trustee Cook added that it is clear that the budget will expedite changes and she would prefer discussion with more specific options so decisions and conclusions can be made. Trustee Gurda agreed that administration and the board need to move toward a sustainable library structure. President Riemer asked that this be a continuing item on the Board agenda and encouraged members to communicate with Director Kiely to ensure that all ideas are examined.

Informational item.

8. **Holiday Book Exchange.** Donations of books and monetary contributions were made to the library from the Board of Trustees.

Informational item.

ADMINISTRATIVE REPORTS

9. **Personnel Actions**. Personnel actions, attachment F, page 23 of the agenda, were presented and reviewed.

Informational item.

10. **Financial Report**. The financial report, attachment G, page 24 was reviewed. The investment activity listed below was noted for the record:

U. S. Bank Certificate of Deposit #266055534 dated 11/03/08 and maturing 12/03/08 at a rate of 1.30%.....\$310,000.

Informational item

11. **Library Director's Reports**. The Library Director's Reports, attachment H, page 25 of the agenda was presented. Ms. Kiely highlighted the FINRA Investor Education Foundation Grant which has been a successful project bringing over \$70,000 to MPL to offer financial literacy to library patrons in the Milwaukee area.

The circulation, patron, and electronic statistical reports were reviewed.

Informational item.

ADDITIONAL NEW BUSINESS. Ms. Kiely announced that Literacy & Extension Services Coordinator Dawn Lauber has been involved in a workgroup with the Faye McBeath Foundation as the library's representative with an interest in serving members of the community who have visual handicaps. The Faye McBeath Foundation's goal is to bring organizations with similar missions together to drive discussions that may lead to a collaborative project. The Board will receive follow-up information as developments occur.

Ms. Kiely reported that she was invited to a luncheon by the Alpha Kappa Alpha Sorority on December 6, 2008 to accept an Exceptional Service Partner Award recognizing MPL for hosting the AKA Money Camp for Kids. The camps teach children basic money management to support financial literacy and were held at neighborhood libraries.

With no further business, the Milwaukee Public Library Board of Trustees meeting of December 17, 2008 was adjourned at 10:06 a.m.

December 8, 2008

To: Paul Ziehler
President
Milwaukee County Federated Library System Board

From: Paula A. Kiely
Director

Re: **Proposal to Reinstate Media Holds at Milwaukee Public Library**

The Milwaukee Public Library Board of Trustees has asked me to forward information about a new proposal to reinstate the media holds service at Milwaukee Public Library. This proposal balances patron demand for this service with MPL's available resources.

Milwaukee Public Library proposes to reinstate media holds service at Central Library and the following four neighborhood libraries: Center Street, Bay View, East, and Capitol.

All entertainment DVDs and CDs in these collections would be holdable and would be delivered to any member library in the Milwaukee County Federated Library System upon request through the electronic holds system. Collections at the remaining MPL locations would not be holdable, unless an item is the only copy in the MPL system. Those unique items will be made holdable, making all titles in the MPL collection available.

This proposal assumes that the MCFLS Board will limit the holds per person to 15 and will provide technical support as required.

MPL has undertaken a number of time-saving operational changes in the past year that have increased our capacity at the Central Library and has plans to implement even more savings in 2009. Consequently, we believe we can manage the added work the media holds service is expected to generate. We will not be able to provide the media holds service at the remaining 8 neighborhood libraries due to decreases in staffing.

C: MPL Board of Trustees
Jim Gingery, MCFLS Executive Director



MILWAUKEE
PUBLIC LIBRARY

Paula A. Kiely
Director

December 3, 2008

To: Finance and Personnel Committee of the
Milwaukee Public Library Board of Trustees:
Chairman Marty Schreiber, Ald. Milele Coggs, Ald. Ashanti Hamilton,
Kathy Williams and David Riemer
Kelly Hughbanks
Joan Johnson
Taj Schoening

From: Paula A. Kiely
Library Director

Re: Finance & Personnel Committee Meeting
Wednesday December 17, 2008
8:00 a.m.-8:15 a.m.
Central Library, Meeting Room 1
814 W. Wisconsin Ave.

MEETING NOTICE AND AGENDA

1. **Contract Award.** Library Administration will be making a recommendation and requesting approval to award a contract for the Project to Develop an Evaluation Tool for the Ready to Read with Books2Go/Libros Para Llevar Program.
ACTION Attachment A
2. **Other New Business.**

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MILWAUKEE
PUBLIC LIBRARY

MEMORANDUM

December 3, 2008

To: Milwaukee Public Library Personnel and Finance Committee
Fr: Paula A. Kiely
Re: Request to Award Contract: Program Evaluation Tool for Books2Go

Scope of Work: The Milwaukee Public Library issued a Request for Proposal for professional services for development of an evaluation tool for the Ready to Read with Books2Go/Libros Para Llevar Program. In consultation with the Library staff, the consultant will develop an outcomes-based evaluation tool and conduct a pilot of the evaluation to determine the impact that the Books2Go Program has had on children's early literacy development, parents' awareness of early literacy skills, child care providers' understanding and development of the skills and library use resulting from the program.

Background: Milwaukee Public Library developed the *Ready to Read* with Books2Go/Libros Para Llevar program, which focuses primarily on child care providers and families located in Milwaukee neighborhoods that have the highest concentration of individuals living below the federal poverty line. A bilingual component, Libros Para Llevar serves Spanish speaking families and providers. Eligibility is open to all child care centers in Milwaukee. The primary purpose of Books2Go is to improve the reading readiness skills of Milwaukee children ages 0-5.

As part of the program, outreach staff visits child care centers and enrolls them with a Books2Go library card, discusses early literacy development, promotes programs offered at the Milwaukee Public Library, and invites teachers to attend free continuing education workshops. This program operates primarily with private and grant funds and evaluation of the program has been strongly encouraged. The Milwaukee Public Library Foundation Board has approved funds to conduct this evaluation.

RFP Process: The RFP was posted on several websites and sent to vendors. Proposals were received on October 24, 2008 from the four vendors shown below. Following the evaluation of the proposals Library staff interviewed all four vendors. Reference checks were done on the two top ranked vendors.

Vendors: Performance Results, Inc.
Valerie Reinke
Compass Consulting Group, LLC
Planning Council for Health and Human Services, Inc.

Recommendation: Library administration seeks approval to award the contract to the highest ranked vendor, Valerie Reinke, in the amount of \$40,000.

C: Taj Schoening, Library Business Operations Manager
Joan Johnson, Library Assistant Director

**MILWAUKEE PUBLIC LIBRARY
BOARD OF TRUSTEES
FINANCE & PERSONNEL COMMITTEE
MINUTES**

**Wednesday December 17, 2008
Central Library Meeting Room 1**

PRESENT: Sharon Cook, Art Harrington, Joan Prince, David Riemer, Paula Kiely

EXCUSED: Ald. Milele Coggs, Ald. Ashanti Hamilton, Marty Schreiber, Kathy Williams
STAFF

PRESENT: Bruce Gay, Joan Johnson, Bill Lenski, Sandra Melcher, Taj Schoening,
Crystal Sura, Paul Wilant

OTHERS Jake Miller, Budget & Policy Division

PRESENT: Amy Hefter, Legislative Reference Bureau

In the absence of Committee Chair Marty Schreiber, the meeting of the Board of Trustees Finance & Personnel Committee was called to order by President David Riemer at 8:15 a.m. on Wednesday December 17, 2008 with a quorum present.

1. **Contract Award.** Central Library and Special Projects Director Joan Johnson referred to the memo regarding the Request to Award Contract: Program Evaluation Tool for Books2Go, attachment A of the committee agenda. Ms. Johnson explained that the Ready to Read with Books2Go/Libros Para Llevar program focuses primarily on child care providers and families located in Milwaukee neighborhoods that have the highest concentration of individuals living below the federal poverty line. This program operates primarily with private and grant funds and evaluation of the program has been strongly encouraged. A Request for Proposal for professional services to develop an evaluation tool for the program was issued by MPL. Library administration seeks approval to award the contract for a program evaluation tool for Books2Go to the highest ranked vendor, Valerie Reinke, for \$40,000 to be funded by the Milwaukee Public Library Foundation. Trustee Harrington moved and Trustee Cook seconded a motion to award the contract, as recommended by library administration, to Valerie Reinke. Trustee Cook asked that a follow-up report be presented to the Board after the evaluation has been completed.

Motion passed.

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2. **Other New Business.** None.

With no further business at hand, the meeting of the Library Board's Finance & Personnel Committee was adjourned at 8:20 a.m. on Wednesday December 17, 2008.



MILWAUKEE
PUBLIC LIBRARY

Paula A. Kiely
Director

December 8, 2008

To: Bylaws Committee of the
Milwaukee Public Library Board of Trustees:
Chair Joan Prince, Ald. Milele Coggs, Art Harrington,
Ald. Nik Kovac, David Riemer

Fm: Paula A. Kiely
Library Director

Re: Bylaws Committee Meeting
Tuesday December 16, 2008
8:30 a.m.-9:30 a.m.
Central Library, Trustees Room – Administrative Office, 3rd Floor West

MEETING NOTICE AND AGENDA

1. Review of bylaws. Members will review suggested bylaw changes.
2. Other issues.

INFORMATION

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**MILWAUKEE PUBLIC LIBRARY
BOARD OF TRUSTEES
BYLAWS COMMITTEE
MINUTES
Tuesday, December 16, 2008
Central Library Trustees Room**

PRESENT: Joan Prince, Art Harrington, Paula Kiely

EXCUSED: Ald. Milele Coggs, Ald. Nik Kovac, David Riemer

STAFF

PRESENT: Crystal Sura

The meeting of the Board of Trustees Bylaws Committee was called to order by Chair Joan Prince at 8:30 a.m. on Tuesday December 16, 2008. Trustee Harrington participated by conference phone and left the meeting at 9:35 a.m.

1. **Review of Bylaws.** Chair Joan Prince distributed a draft of the revised MPL Board Bylaws with changes tracked. Trustee Prince directed the Committee to review the revisions, list questions for full Board discussion and note necessary additions. Director Kiely noted that the Milwaukee Public Library is a government agency established by the laws of the state of Wisconsin. Trustee Harrington stated that the Bylaws are a legal document that should be efficient and valuable in holding the Board accountable. The Bylaws were reviewed and the revisions discussed and refined by the Committee. The Committee agreed that there has been uneven attendance at the Board meetings and discussed a score-card as a mechanism for accountability. The section on the Executive Committee will be further reviewed to ensure consistency with library policy. The Finance and Personnel Committee section will be simplified and adapted to current practice. Trustee Prince stated that establishing MPL Board operating guidelines may be a useful tool to guide the Board through processes.

Items for full Board discussion include: reconfirm the importance of serious commitment to Board meeting attendance; more active committees which would allow moving to quarterly (instead of monthly) meetings with focused agendas; and, holding a Board retreat to address meaningful action-orientated topics.

Questions for discussion with the City Attorney include: electronic voting; quorum; public comment; and, the Board's role in the budget process.

Items for possible addition to the Bylaws include: financial secretary duties; ad-hoc committee section; ethics section; and, a how to change the bylaws instruction.

The proposed revised Bylaws document, highlighting changes, will be distributed to the full Board for review and comment. The revision process will be on-going with a final approval deadline of May 19, 2009.

Informational item.

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2. **Other Issues.** The next Bylaws Committee meetings are scheduled for January 9, 2009, 9:30-10:30 a.m. and February 13, 2009, 8:30-9:30 a.m.

Informational item.

With no further business at hand, the meeting of the Library Board's Bylaws Committee was adjourned at 9:55 a.m. on Tuesday December 16, 2008.



MILWAUKEE
PUBLIC LIBRARY

Paula A. Kiely
Director

Date: January 12, 2009
To: Milwaukee Public Library Board of Trustees
From: Paula A. Kiely, Library Director
Re: Limited Reinstatement of Media Holds Service

On January 12, 2009, the Milwaukee County Federated Library Board voted to approve the Library's Board of Trustees' recommendation for limited reinstatement of the media holds service at the Milwaukee Public Library. The MPL Board recommendation included the following components:

1. Milwaukee Public Library will reinstate the media holds service at five (5) locations including Central, Bay View, Capitol, Center Street, and East Libraries.
2. Unique media items located at any of the other eight (8) MPL locations will also be made holdable, making all titles, but not all copies, holdable.
3. The MCFLS will provide technical support to implement the policy, including providing new codes for non-holdable media at the 8 locations not providing holds serve.
4. Items held will be delivered to any location within the Milwaukee County Federated Library System via the MPL or MCFLS delivery system.
5. The number of holds per patron is lowered to 15.

Adoption of this new policy by the Milwaukee Public Library Board is sought, with implementation of the holds service within two weeks and the change to the holds limit to begin within 30 days.



MILWAUKEE
PUBLIC LIBRARY

Paula A. Kiely
Director

Date: January 12, 2009
To: Milwaukee Public Library Board of Trustees
From: Paula A. Kiely, Library Director
Re: Villard Square Development - Update

On October 3, 2008 Library Board President David Riemer sent a letter to Gorman & Company, Inc. on behalf of the Library Board of Trustees expressing interest in the Villard Square Development to be located on the corner of 35th and Villard Avenue. Assuming full funding for this development, the Library will relocate its current facility, located at 33rd and Villard Avenue, to the first floor of this building.

Funding for this project includes the successful application for low-income and new market tax credits. WHEDA is expected to announce the credits in mid-April.

A number of questions and concerns about the development were shared with Gorman's Christopher Laurent in September. Chief among the concerns were the budget for build-out of the Library and the lack of surface parking for the public and staff.

The Department of City Development has received a revised plan, which includes an increase in the build-out costs from \$41.40 to \$210 per square foot. While several ideas for resolving the parking issue have been suggested, a solution has not yet been found. The Library has requested 40 parking spots to be designated for Library use.

The developer's timeline for the project sets the groundbreaking for September/October 2009, with the opening of the Library in the summer of 2010. To meet this schedule, Library Administration has established its own timeline for developing a building program plan; negotiating a contract with the developer; determining development and build-out costs, and available e-rate funding; identifying opportunities for private support; developing the condominium agreement; designing and constructing of Library space; and developing a public relations and communication plan.

**MILWAUKEE PUBLIC LIBRARY
TRUST FUND EXPENDITURES 2008**

ADULT PROGRAMMING EXPENDITURES

	Beginning balance:	<u><u>\$6,000.00</u></u>
Programming Incidentals		\$762.50
NEA Big Read		715.89
Summer Soulstice - East		200.00
English Language Conversation Circle		189.27
Center Street Anniversary Celebration		224.55
Wisconsin Votes: An Electoral History		60.00
With Honor: Melvin Laird in War, Peace and Politics		100.00
Jim Schley on Robert Frost		180.00
Harvest Fest - Villard		50.00
House History Programs - Central		100.00
Making History Come Alive		670.75
	Total:	<u><u>\$ 3,252.96</u></u>
	Remaining balance:	\$2,747.04

YOUNG ADULT PROGRAMMING EXPENDITURES

	Beginning balance:	<u><u>\$6,000.00</u></u>
Programming Incidentals		\$ 762.50
Teen Poetry Contest		90.00
Flatso's Fun Figures - Capitol		100.00
Life Without Technology		90.00
Teen Violence Prevention Series		2,110.41
Teen Employment Training - M. L. King		650.00
Teen Read Program		2,540.34
Back to School Bash		360.76
	Total:	<u><u>\$ 6,704.01</u></u>
	Remaining balance:	\$ (704.01)

CHILDRENS PROGRAMMING EXPENDITURES

	Beginning balance:	<u><u>\$15,000.00</u></u>
Programming Incidentals		\$ 925.00
KIDSfest		1,034.04
Saturdays at the Library		2,975.92
Summer Reading Program		113.17
Holiday Programs		198.57
Kindermusik - Zablocki		75.00
Dr. Seuss Programs		564.22
Week of the Young Child		209.11
Harvest Fest		5,569.38
Halloween Happenings		892.05

**MILWAUKEE PUBLIC LIBRARY
TRUST FUND EXPENDITURES 2008**

CHILDRENS PROGRAMMING EXPENDITURES (continued)

Family Nights - N/L's	235.62
Children's Bookfest	76.20
Storytime/After School Programs - Systemwide	796.62
Center Street Anniversary Celebration	16.36
Creative Dreams Art Workshop - Villard	500.00
Curious George Events	139.41
Coming to America - N/L's	186.37

Total: \$ 14,507.04

Remaining balance: \$ 492.96

MARKETING TRUST FUND EXPENDITURES

	Beginning balance:	<u><u>\$24,000.00</u></u>
Mascot Appearance & Costume Upkeep	\$	1,264.20
Annual Report		5,693.03
StoryCorps Milwaukee Farewell Reception		22.77
READER Design		5,713.75
Children's Calendar Design		6,925.75
Greater Milwaukee Survey		2,450.00
Dr. Seuss Event - Ad		836.80
New Library Card Campaign & Logo		1,347.55

Total: \$ 24,253.85

Remaining balance: \$ (253.85)

CONTINGENT FUND EXPENDITURES

Westown Association - Annual Membership	Beginning balance:	<u><u>\$2,500.00</u></u>
Professional Dimensions - Library Director Membership Dues 2008/09	\$	500.00
Rotary Club of Milwaukee - Library Director Membership Dues		335.00
Refreshments - Facilities Vision Project Meetings		742.00
Showcase Awards & Promotions - Anniversary Pins		229.42
Gift for Trustee Coggs - New Baby		157.50
		66.34

Total: \$ 2,030.26

Remaining balance: \$ 469.74

Grand Total Allocated: \$53,500.00

Remaining Balance: \$2,751.88

**TRUST FUND EXPENDITURES
STAFF TRAINING
2008**

Beginning balance: \$9,000.00

NAME & TITLE	CONFERENCE NAME, PLACE, AND DATE	DATE	SPENT
Bell, H. Librarian I	Diversity in Librarianship, Milwaukee	4/11/2008	\$15.00
Benham, C. LCA II	WLA Support Staff Conf:Initiate & Innovate , Waukesha	05/21/08	\$7.57
Borskin, Penny, Vista Worker	Mileage reimbursement	Fall-Winter2008	\$146.00
Byrnes, S. Librarian IV	WLA Conference, Middleton	11/07/08	\$54.11
Collins, R. Library Branch Mgr.	Social Styles & Effective Communication, Milwaukee	03/11/08	\$50.00
Ford, Michael, Contractor	Inserv Trg for Librarians: Movitvating Today's Younger Gen. of Readers	05/20/08	\$500.00
Gay, B. Tech Services Mgr	PLA, Minneapolis	3/27-29/08	\$389.08
Hughbanks, K. Librarian V	WLA, Middleton	11/4-8/08	\$504.44
Johnson, J. Dir. - Central Library	ALA Annual Conf., Anaheim	6/26-7/2/08	\$798.82
Jurgenson, Jamie	Candidate travel and hotel reimbursement- Mgmt Lib. IV	09/29/08	\$361.02
Kentowski, D. Lib II	Patent Depositor Seminar, Alexandria (air fare)	4/6-11/08	\$207.50
Kiely, P. Library Director	Interpreting the Digital Human - UWM SOIS	05/17/08	\$35.00
Kiely, P. Library Director	WLA - Wisconsin Legislative Day, Madison	01/22/08	\$20.00
Lauber, D. Librarian V	ALA Pride and Passion Exhibit Workshop, Cooperstown NY	10/16-18/08	\$532.84
Lauber, D. Librarian V	ESL/Bilingual Networking Conf. Madison	02/21/08	\$10.00
Lauber, D. Librarian V	GMLC Literacy Summit, Milwaukee	02/29/08	\$35.00
Lauber, D. Librarian V	PLA, Minneapolis	3/27-29/08	\$500.00
Long, G. Program Asst. II	Adobe Photoshop Users, Milwaukee	02/21/08	\$199.00
Megal, C. Network Manager	Managing a Virtual Environment, Schamburg	8/11-15/08	\$640.59
Mlsna, K. Library Branch Mgr	Diversity in Librarianship, Milwaukee	04/11/08	\$15.00
Mlsna, K. Library Branch Mgr	GMLC Literacy Summit, Milwaukee	02/29/08	\$35.00
Mlsna, K. Library Branch Mgr	PLA, Minneapolis	3/27-29/08	\$459.47
Rotary Club	2008 membership for Paula Kiely	2008	\$300.00
Spain, L. LSA	WLA Support Staff Conf:Initiate & Innovate , Waukesha	05/21/08	\$7.36
Swearingen, R. Librarian III	Diversity in Librarianship, Milwaukee	04/11/08	\$15.00
Thomas, M. and Neff, Randall	Mentally ill training	10/17/08	\$600.00
Urban Libraries Council	Agents for Change in a Complex World (audiocast)	09/10/08	\$150.00
Urban Libraries Council	Audiocast-Foresight 2020 Scenario Planning	06/04/08	\$150.00
Urban Libraries Council	Audiocast-Future Savy-Trend Impacts & Organ. Readiness	12/10/08	\$150.00
Urban Libraries Council	Webcast-Local Responses to Global Migration	02/27/08	\$150.00
Williams-VanKlooster B. Lib II	PLA, Minneapolis	3/27-29/08	\$481.06
Wojnarowicz, N. Lib Tech. IV	Wisconsin/Illinois IUG Conference , Grayslake IL	06/20/08	\$25.00
Zemke, J. Personnel Officer	FMLA Regulations - Finally Final, Pewaukee	12/09/08	\$9.09
Total:			\$7,552.95

Remaining balance: \$1,447.05

MPL Trust and Gift Funds
Balance Sheet
As of November 30, 2008

	Nov 30, 08
ASSETS	
Current Assets	
Checking/Savings	
Certificate of Deposit	310,000.00
Checking - US Bank	6,218.05
Common Stock	895.00
JPMorgan Chase Bank, NA	1,954,940.10
Total Checking/Savings	<u>2,272,053.15</u>
Total Current Assets	<u>2,272,053.15</u>
TOTAL ASSETS	<u>2,272,053.15</u>
LIABILITIES & EQUITY	
Equity	
Agency Balances	
Architectural Archives	6,513.99
Interlibrary Loan	274.79
Library for the Blind	139,072.39
Total Agency Balances	<u>145,861.17</u>
Restricted - Gift	
Adult Programming	-155.36
Bookfellows of Milwaukee	1,112.33
General Library Development	24,112.13
Great Lakes Marine	10,993.54
Little Memorial, Clara	1,019.29
Marketing	1,017.95
Milwaukee Photo Collection	10,792.77
Railroad Drawings	14,515.82
Staff Training	125.00
Total Restricted - Gift	<u>63,533.47</u>
Restricted - Trust	
Danziger	25,021.76
Goldstein	6,669.40
Hunkel	73,967.97
Total Restricted - Trust	<u>105,659.13</u>
Unrestricted - Trust Fund	2,510,430.75
Net Income	-553,431.37
Total Equity	<u>2,272,053.15</u>
TOTAL LIABILITIES & EQUITY	<u>2,272,053.15</u>

MPLTrust and Gift Funds
Revenues and Expenditures - Total All Funds
January through November 2008

	Jan - Nov 08
Ordinary Income/Expense	
Income	
Bequests	132,884.43
Facilities Rental	22,872.20
Gifts	5,782.50
Investment Income	
Gains and Losses	-713,248.64
Interest and Dividends	62,868.34
Total Investment Income	-650,380.30
Other Income	6,435.75
Sale of Materials	8,888.68
User Fees	1,845.00
Total Income	-471,671.74
Expense	
Equipment Purchases	13,126.21
Events	2,967.05
Honorarium	9,890.00
Library Materials	204.79
Memberships	1,902.00
Mileage	698.74
Miscellaneous Expenses	444.25
Outside Services	15,799.44
Photo Reproductions	1,311.63
Professional Fees	18,058.25
Sales Tax	-67.00
Supplies	12,771.51
Telephone	209.40
Training	4,443.36
Total Expense	81,759.63
Net Ordinary Income	-553,431.37
Net Income	-553,431.37



MILWAUKEE
PUBLIC LIBRARY

Paula A. Kiely
Director

Date: January 13, 2009
To: Milwaukee Public Library Board of Trustees
From: Paula A. Kiely, Library Director
Re: Request for Loan of *The Bookworm (Der Bucherwurm)*

The Library Board of Trustees is being asked to approve the loan of a painting owned by the Milwaukee Public Library.

Painting: The Bookworm (ca. 1853) by Carl Spitzweg (1808-1885)

Location: Central Library – The Richard E. and Lucile Krug Rare Books Room

Background:

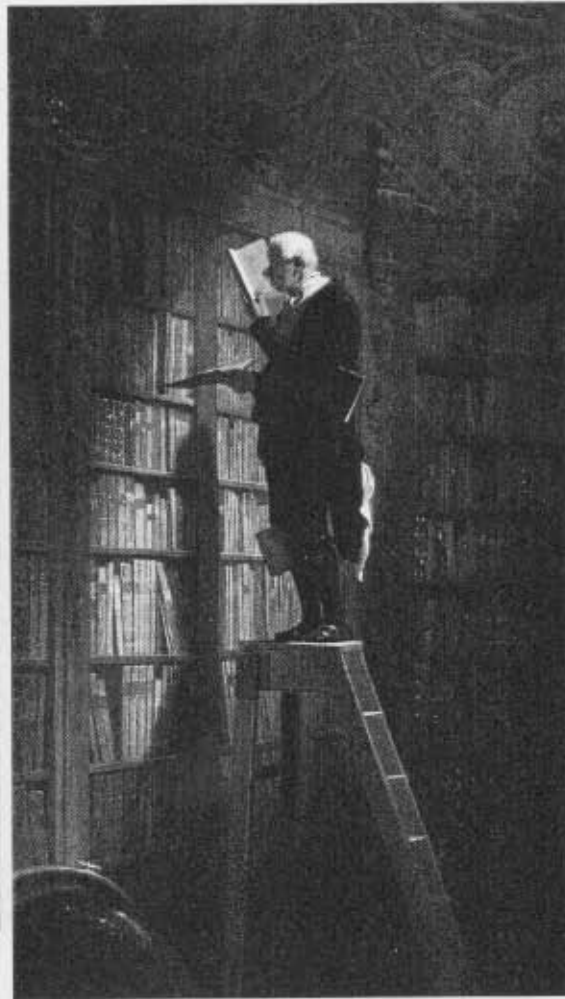
- John Kopmeier, Director of the Milwaukee School of Engineering's Grohmann Museum has requested a loan of *The Bookworm* to exhibit January 27, 2009 – July 30, 2009.
- The Bookworm will be exhibited along with *Shaving Day at the Monastery* by Eduard Grutzner from the Rene von Schleinitz Collection at the Milwaukee Art Museum, which hangs next to the Grohmann Museum's *Barber's Day at the Monastery*.
- The Bookworm will be placed in a prominent place on the third floor of the Museum next to their painting *Bookbinder at Work* by Rudolf Hacke.
- Permission was granted by the Library Board of Trustees for a similar request by the Milwaukee Art Museum in 2002 to exhibit *The Bookworm* at the Milwaukee Art Museum and at the Haus der Kunst (Germany) and the Seedamm Kulturzentrum (Switzerland).

Recommendation:

- That the Milwaukee Public Library Board of Trustees approve the request by the Grohmann Museum at the Milwaukee School of Engineering to borrow the painting *The Bookworm* by Carl Spitzweg for an exhibit beginning January 27, 2009, with the painting to be returned to the MPL no later than August 3, 2009, provided MSOE and the Grohmann Museum undertake all labor and costs associated with the loan including obtaining an appraisal and insurance with the Milwaukee Public Library Board of Trustees listed as the beneficiary as evidenced by certificates of Insurance. The Milwaukee Public Library Board of Trustees is also to be acknowledged for granting permission for the loan of this painting.



Bookbinder at Work



The Bookworm

Barber's Day at the Monastery



**MILWAUKEE PUBLIC LIBRARY SYSTEM
PERSONNEL ACTIONS**

COVERING PERIOD: November 30, 2008 through December 26, 2008

The Secretary reports the following personnel actions:

PROMOTION

Meredith Wittmann - Librarian I - Library f/t Blind & Physically Handicapped 11/30/08
TO: Librarian II - Library f/t Blind & Physically Handicapped

Toni Vanderboom - Program Assistant II - Communications and Marketing 12/14/08
TO: Personnel Analyst Sr (underfilling as Personnel Analyst) - Personnel

INTRADEPARTMENTAL TRANSFER

Charmari Canady - Library Circulation Assistant I - Zablocki 12/14/08
TO: Library Circulation Assistant I - Library f/t Blind & Physically Handicapped

Cami Benham - Library Circulation Assistant II - Circulation 12/14/08
TO: Library Circulation Assistant II - Youth & Community Outreach Services

Leslie Roberts - Library Circulation Assistant II - Youth & Community Outreach Services 12/14/08
TO: Library Circulation Assistant II - Circulation

INTER-DEPARTMENTAL TRANSFER

Candice Hoze - Personnel Analyst Senior - Personnel 12/08/08
TO: Milwaukee Public Schools - Personnel Analyst

Amy Griebenow - Communications Assistant I - Investigator Section 12/28/08
TO: Office Assistant III - Health Department

LAYOFF - NONSEASONAL

Thomas Flynn - Library Circulation Assistant I - East 12/27/08
Daniel Stupar - Library Circulation Assistant I (½ time) - Tippecanoe 12/27/08

LAYOFF / POSITION CHANGE

JulieAnn Hernandez - Library Circulation Assistant ½ time - Circulation 12/28/08
TO: Library Circulation Aide - Tippecanoe

LEAVE OF ABSENCE 24.0 or more hours.

Raphael Jones - Custodial Worker II CL - East 80.0 hours 11/30/08
Raphael Jones - Custodial Worker II CL - East 80.0 hours 12/14/08
Rose Laack - Library Technician II - Technical Services 28.3 hours 12/03/08
Rose Laack - Library Technician II - Technical Services 37.0 hours 12/15/08
Leslie Roberts - Library Circulation Assistant II - Youth and Community Outreach Services 80.0 hours 11/30/08
Leslie Roberts - Library Circulation Assistant II - Youth and Community Outreach Services 80.0 hours 12/14/08

EXPIRATION OF TEMPORARY APPOINTMENT

12/27/08

Kathie Staszak - Library Branch Manager - Forest Home

SUSPENSION

12/11/08

Alfred Jakober - Custodial Worker II - CL - Maintenance - 1 day

12/16/08

Kristin Paul - Library Circulation Aide - Bay View - 5 days

RESIGNATION

12/27/08

Aziza Courtney - Library Circulation Aide - Circulation

RETIREMENT

12/14/08

Susan Love - Librarian I - Bay View - 30 years of service

12/27/08

Timothy Moore - Library Services Assistant - Center Street - 26 years of service

Director's Report December 2008

Much of December was spent working on the International City/County Management Association Public Library Innovation Grant, which was due January 9. If funded, the Library will receive \$60,000 to pilot a year-round reading program at three sites with outreach services, literacy programs for families at the Forest Home Library and a library awareness campaign.

I attended a variety of meetings related to library matters. I met with Assistant Professor Joyce Latham, the new public library professor at UWM, to discuss issues facing public libraries and opportunities to work together. Prior to coming to UWM, Professor Latham was the director of a public library. Jim Gingery, Director of the MCFLS, and I met to discuss the media holds policy and the MCFLS delivery system. I met with Health Commissioner Bevan Baker to discuss administrative challenges and solutions. I held my quarterly meeting with the executive board of the union. Joining me at this meeting were deputy director Sandra Melcher, assistant director Joan Johnson, and personnel director Judith Zemke. The purpose of these meetings is to promote communication between Library Administration and the Union and to discuss issues of concern. These meetings will continue in 2009. I also attend the annual AFSCME holiday open house.

Interviews were conducted with two candidates for the Library Security Manager position. References are being checked and an offer will be made after the holidays.

Events

Author George Drury. Local author George Drury, noted for his train-oriented guidebooks, led a group of 15 on a Scandinavian tour as he described the sites, sounds and adventures of travel and talked about writing his latest book, *The Railfan's Introduction to Scandinavia*. Some first-time library program attendees were extremely pleased and expressed interest in returning for more.

Virtual Library. MPL launched a new resource page, with the first two of several new online indices to help patrons find uncatalogued materials in the Library's special collections. The Trostel Collection of German Theater Script is a collection of 1500 plays which had been used by the German Theater stock company in Milwaukee from 1865 to 1936. The Max Kade Institute at the University of Wisconsin-Madison partnered with the Library to prepare this index. Many of these dramas are sought internationally because the library has the last copy known to exist. The Milwaukee History Clipping Index is a collection of articles that were cut out of the local newspapers before computers did the indexing. This index lists the subjects of more than 100,000 articles from the mid to late twentieth century.

Exhibits

WRLBPH. MPL and the Wisconsin Regional Library for the Blind and Physically Handicapped celebrate the 200th anniversary of Louis Braille's birthday with an exhibit that opened in December at Central Library. The exhibit also celebrates Braille Literacy Month (January).

Exhibits (continued)

Maritime Disasters of the Great Lakes. The Maritime Disasters of the Great Lakes exhibit continues in Central's Humanities Room. This exhibit focuses on Great Lakes shipwrecks and showcases the Great Lakes Marine Collection. The Wisconsin Marine Historical Society (WMHS) in celebrating its 50th anniversary in 2009, is presenting this exhibit. Maritime Disasters also is timed to complement the Milwaukee Public Museum's *Titanic* exhibit. Shipwrecks featured through December include the *Edmund Fitzgerald* (sunk 1975), the *Empress of Ireland* (sunk 1914), and the *Rouse Simmons* (perhaps better known as the "Christmas Tree Ship" – sunk 1912).

Heroes in My Neighborhood. The Heroes in My Neighborhood exhibit at Bay View and East libraries closed on December 12. East Library manager Nancy Torphy reports that the sponsoring agency Milwaukee Safe Streets was pleased with the website promotion MPL provided to highlight the two exhibits.

Make It Your Business at MPL. Central Library Business and Technology staff members continue to provide information through short courses such as Patents 101 and Starting a Small Business. In addition, MPL partners with UWM's School of Continuing Education Small Business Development Center to present the Exploring Entrepreneurship course.

Marketing

2009 Schedule of Hours. In a new partnership with the City of Milwaukee Water Works, a copy of MPL's 2009 schedule of hours will be included in all water bills during the first quarter of 2009. Approximately 60,000 schedules were printed for the first wave of bills in December. By March, a total of 168,000 schedules will have been printed and distributed to Water Works customers in Milwaukee, Hales Corners, Greenfield and St. Francis.

Read All About It!

Read All About It! Library Director Paula Kiely gave a follow-up interview to the *Bay View Compass* on the status of MPL after the 2009 City budget had been finalized. Ald. and Trustee Board member Nik Kovac also was interviewed in the article that ran in December.

The December issue of *MetroParent* ran a full-page list of Gift Books, a piece prepared by MPL's Karen Radtke, children's book selector. The 15 books featured included full-color book jackets, a short annotation and appropriate age level for each selection.

The *Milwaukee Journal Sentinel's* Felicia Thomas-Lynn focused her Faces of Hope weekly column on MPL's English Conversation Circles program at Forest Home Library. The column ran on Sunday, December 7 in the Local Section of the paper.

Meredith Wittmann was named regional librarian for the Wisconsin Regional Library for the Blind and Physically Handicapped (WRLBPH), as Marsha Valance retired from this position. A

Read All About It! (continued)

press release announcing Wittmann's appointment went out, and to date, the *Business Journal of Greater Milwaukee*, the Wisconsin Library Association blog, MyCommunityNow South Shore edition, and the state's Department of Public Instruction Channel Weekly electronic newsletter have published this news.

A new online community events newsletter, www.americantowns.com, publishes a weekly piece that includes a calendar of events for each American town it covers, such as Milwaukee. To date, each newsletter has included MPL programs, services and events such as Online Job Help, Drop-In Tutoring for Adults, the English Language Conversation Circles, and various children's activities. As contributing members of this new community connection tool, staff members can post events and press releases to the site on a regular basis.

Two MPL digital collections were featured in a recent Wisconsin Heritage Online Who News – Milwaukee Waterways and Milwaukee Historic Photos. Who News is published by the Wisconsin Historical Society.

The *MJS*, *Shepherd Express*, *MetroParent*, [www.milwaukeemoms.com](http://www.milwaukee moms.com), and City Channel 25 continue to feature MPL programs and events, especially children's programming, in their daily/weekly/monthly calendars.

MILWAUKEE PUBLIC LIBRARY
Monthly Statistical Report
December 2008
CIRCULATION

Circulation Unit	This Month	Same Month Last Year	% Increase or Decrease	Year to Date	Previous Year to Date	% Increase or Decrease
Central	42,095	37,312	12.82%	577,864	555,743	3.98%
Atkinson	6,114	5,384	13.56%	88,635	75,003	18.18%
Bay View	19,624	17,544	11.86%	263,074	247,650	6.23%
Capitol	15,152	14,515	4.39%	214,568	213,252	0.62%
Center Street	4,670	4,379	6.65%	63,100	59,778	5.56%
East	19,085	17,796	7.24%	248,102	258,972	-4.20%
Forest Home	11,746	9,204	27.62%	157,941	134,848	17.13%
Martin Luther King	7,136	4,664	53.00%	86,192	68,670	25.52%
Mill Road	11,085	10,341	7.19%	165,101	156,737	5.34%
Mobile Library Van	3,483	2,225	56.54%	39,086	46,254	-15.50%
Tippecanoe	12,868	12,570	2.37%	184,803	183,029	0.97%
Villard Avenue	7,565	5,653	33.82%	94,893	81,655	16.21%
Washington Park	9,860	9,804	0.57%	144,065	143,510	0.39%
Zablocki	20,057	20,135	-0.39%	317,106	314,994	0.67%
TOTAL	190,540	171,526	11.09%	2,644,530	2,540,095	4.11%

Factors affecting statistics this month:

Increases:

Increased use of library in challenged economic times.

Central - Adult DVDs and books combined shows increase of over 50%.

Mobile Library Van - Child care provider site renewals due to a weather cancellation; high rise patrons checked out maximum amounts prior to holiday closures.

Decreases:

Library closed December 19 due to snow storm.

MILWAUKEE PUBLIC LIBRARY
Monthly Statistical Report
December 2008
PATRON COUNT

Circulation Unit	This Month	Same Month Last Year	% Increase or Decrease	Year to Date	Previous Year to Date	% Increase or Decrease
Central	36,958	36,737	0.60%	551,183	534,762	3.07%
Atkinson	6,885	6,124	12.43%	109,066	104,334	4.54%
Bay View	11,393	10,849	5.01%	167,893	172,243	-2.53%
Capitol	12,086	11,097	8.91%	174,937	169,619	3.14%
Center Street	8,721	9,331	-6.54%	135,088	131,898	2.42%
East	13,147	13,575	-3.15%	199,367	217,260	-8.24%
Forest Home	10,702	9,914	7.95%	164,743	157,787	4.41%
Martin Luther King	7,204	6,214	15.93%	111,925	110,465	1.32%
Mill Road	9,875	9,336	5.77%	152,999	147,794	3.52%
Mobile Library Van	218	383	-43.08%	3,568	3,784	-5.71%
Tippecanoe	10,993	7,880	39.51%	133,287	130,758	1.93%
Villard Avenue	6,513	5,350	21.74%	99,858	92,310	8.18%
Washington Park	12,274	12,858	-4.54%	222,961	213,092	4.63%
Zablocki	14,333	12,844	11.59%	213,904	216,512	-1.20%
Drive-In Traffic Count	2,111	2,096	0.72%	19,625	21,987	-10.74%
TOTAL	163,413	154,588	5.71%	2,460,404	2,424,605	1.48%

Factors affecting statistics this month:

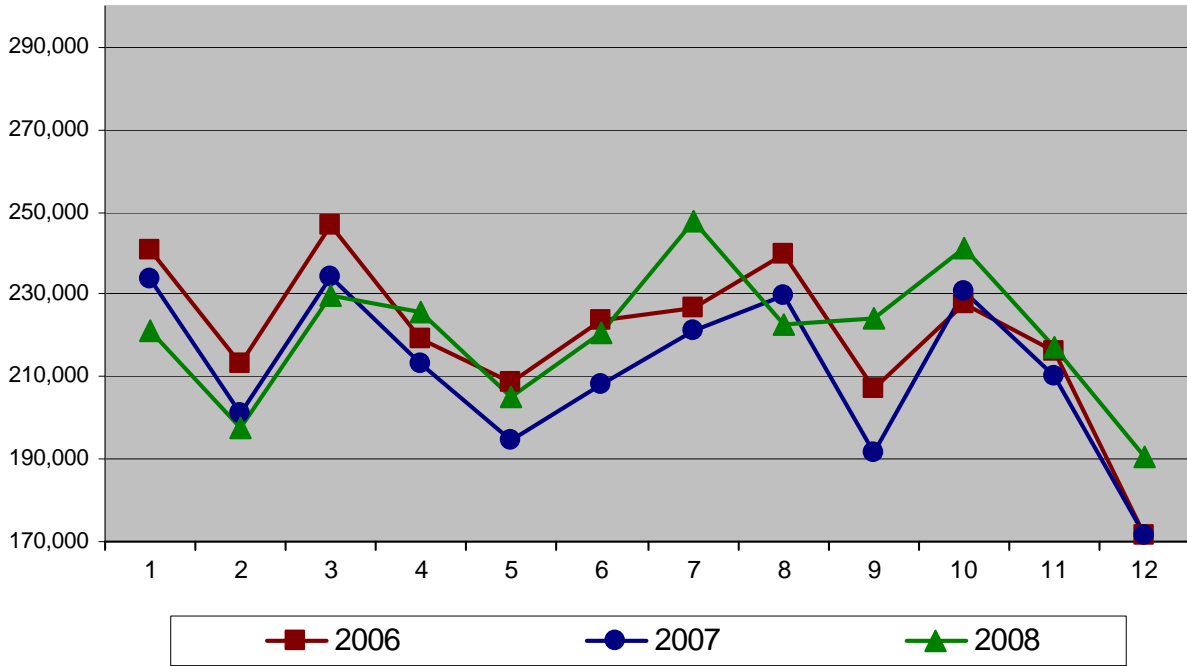
Increases:

Decreases:

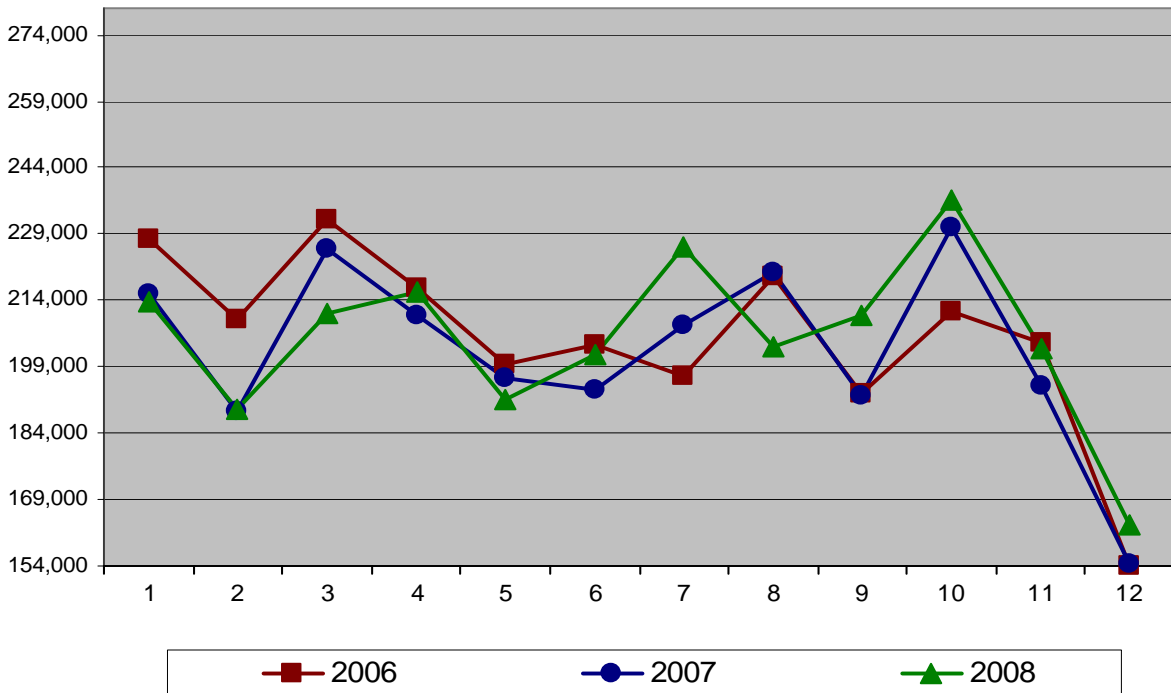
Library closed December 19 due to snow storm.

Mobile Library Van - fewer sites served due to reorganization.

**Milwaukee Public Library
Monthly Circulation Totals
2006 through December 2008**



**Milwaukee Public Library
Monthly Patron Totals
2006 Through December 2008**



**Milwaukee Public Library
Computer, Internet, and Electronic Statistics
December 2008**

Unique Visitors to the MPL Website¹						
December, 2007			December, 2008			Change
	29,388			31,078		5.8%

Database Hits²						
December, 2007			December, 2008			Change
Total	In-library	Remote	Total	In-library	Remote	Change
5,244	2,037	3,207	5,294	1,666	3,628	1.0%

Milwaukee Patron Holds Placed Through CountyCat³						
December, 2007			December, 2008			Change
Total	In-library	Remote	Total	In-library	Remote	Change
39,836	8,240	31,596	30,544	6,486	24,058	-23.3%

Paging Slips⁴						
	December, 2008	December, 2007	% Increase or Decrease	Year to Date	Previous Year to Date	% Increase or Decrease
Central	7,753	9,951	-22.09%	97,276	151,497	-35.79%
Atkinson	799	949	-15.81%	10,516	14,695	-28.44%
Bay View	1,315	2,183	-39.76%	18,089	31,029	-41.70%
Capitol	1,438	1,886	-23.75%	21,706	26,483	-18.04%
Center Street	332	841	-60.52%	10,100	12,825	-21.25%
East	1,580	1,830	-13.66%	20,439	27,584	-25.90%
Forest Home	873	980	-10.92%	10,659	14,041	-24.09%
Martin Luther King	788	903	-12.74%	9,344	13,430	-30.42%
Mill Road	1,295	1,400	-7.50%	16,269	19,897	-18.23%
Mobile Library Services	384	314	22.29%	5,142	5,785	-11.11%
Tippecanoe	1,612	1,834	-12.10%	21,192	26,558	-20.20%
Villard Avenue	1,062	1,341	-20.81%	13,207	18,469	-28.49%
Washington Park	909	1,298	-29.97%	11,975	18,318	-34.63%
Zablocki	1,183	1,927	-38.61%	15,672	26,310	-40.43%
TOTAL	21,323	27,637	-22.85%	281,586	406,921	-30.80%

¹ The number of individuals who visited the MPL website one or more times.

² Database hits reflect how many times users clicked on one of 70 library databases from the library's website.

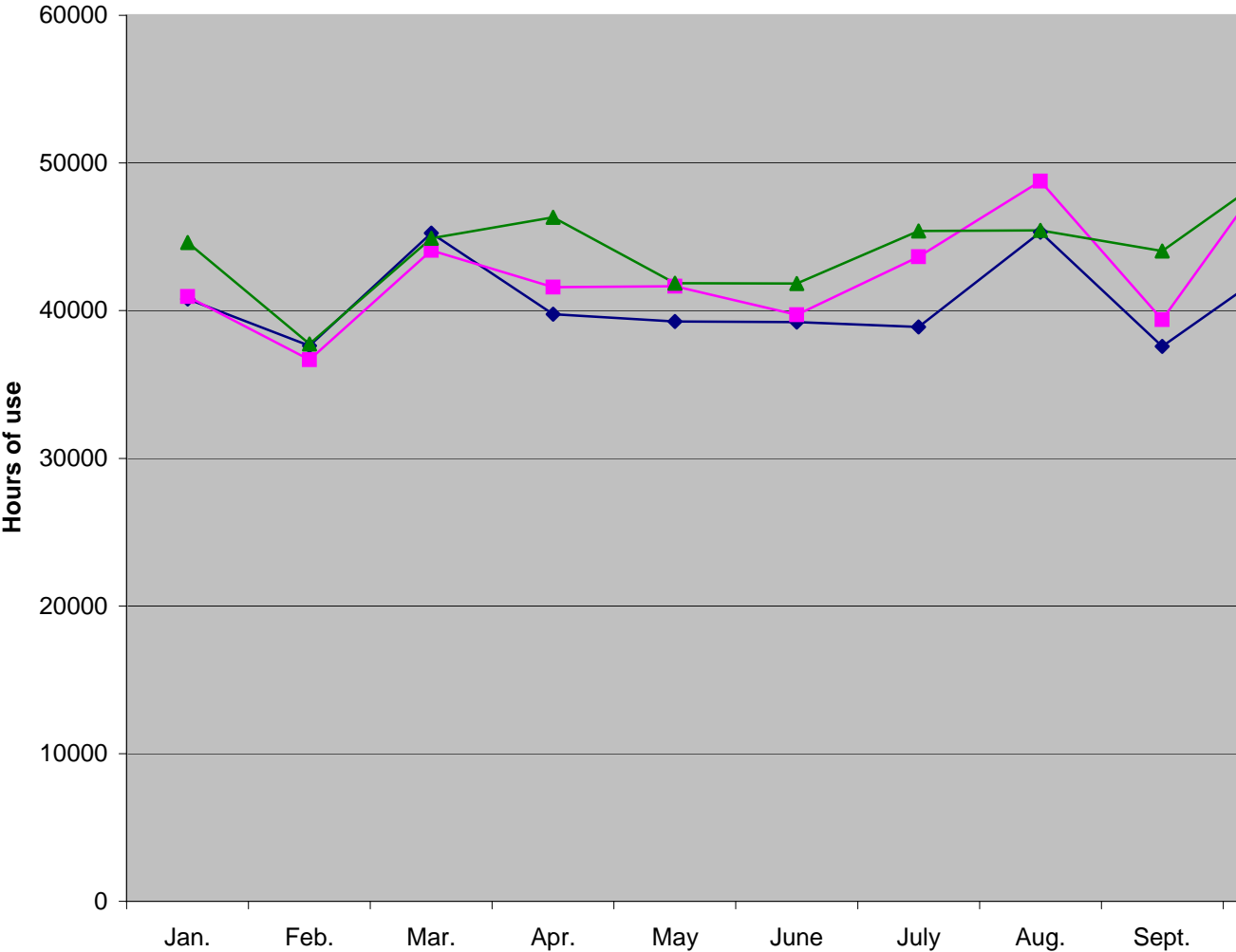
³ Holds can be placed either remotely or in a library. This number reflects the number of items placed on hold by Milwaukee patrons.

⁴ Number of requests received by Milwaukee Public Library from all Milwaukee County library card holders.

**MILWAUKEE PUBLIC LIBRARY
COMPUTER USE REPORT**

Library Computer Use, in Hours, Fourth Quarter of 2008						
	Fourth Quarter			Annual Total		
	2007	2008	Change	2007	2008	Change
Central	28,829	30,439	5.6%	114,030	119,187	4.5%
Atkinson	8,200	7,801	-4.9%	32,276	31,609	-2.1%
Bay View	7,359	7,009	-4.8%	31,219	29,574	-5.3%
Capitol	8,847	9,617	8.7%	33,860	39,600	17.0%
Center Street	15,545	14,933	-3.9%	57,333	56,606	-1.3%
East	8,246	8,074	-2.1%	32,616	34,459	5.7%
Forest Home	7,164	8,014	11.9%	30,104	30,508	1.3%
Martin Luther King	6,342	6,351	0.1%	25,477	23,952	-6.0%
Mill Road	8,459	8,912	5.4%	34,726	37,390	7.7%
Tippecanoe	5,083	4,621	-9.1%	19,703	19,134	-2.9%
Villard Avenue	4,740	5,071	7.0%	17,761	19,196	8.1%
Washington Park	11,459	11,333	-1.1%	44,906	47,592	6.0%
Zablocki	8,333	8,620	3.4%	31,070	34,126	9.8%
Total	128,606	130,795	1.7%	505,081	522,933	3.5%

Monthly Hours of Public Computer Use, 2006-2008



006-2008

